

Corner Cottage
Low Street
Elston
Notts
NG23 5PA

Monday, March 5th 2007

Dear Pete,

Just a few photographs to show the joys of your finished work - I could take dozens to show off with every tile and every joint !!

On a more serious note..... Chris and I would like to say a very sincere thank you for your efforts at Corner Cottage. If you would like to use this letter as a reference to show prospective clients then that is fine by us. So - in order:

1 Your advice : excellent stuff! We were woefully ignorant on flooring matters and so your knowledge and opinions regarding layout and materials for an old building with nooks and crannies was invaluable. If left to our choice, ignoring your opinions, I hardly dare think what we would have finished up with.

2. Control of tiles - a check of delivered tiles showed a couple of "iffy" ones - which you noted and put to one side. Any tiles with really interesting detail were used in prominent positions and look wonderful (apart from the beauty which I managed to break - idiot!) - far preferable to just picking each tile up regardless of colour or texture.

3. Order of work - although tiling a kitchen and dining room which are in use all day and every day was bound to cause a nuisance we felt that you minimised disruption as much as possible.

4. Finishing - the grouting and sealing - what a horrible, back breaking, messy job - but my word what a finish it gives - again, well done.

5. End result. We are utterly, utterly thrilled with the floors - good colours, good workmanship, excellent reflection of light in the dining room, easy to clean - both rooms managing to look traditional and contemporary at the same time. One odd thing which has surprised us.... we had expected the kitchen (always a chilly room) to feel as cold if not more so than before but we are delighted to find that the room actually feels warmer - could this be because the tiles are a natural material and so retain the heat? A bonus!

So, all in all, it was a pleasure to have met you and hope that you feel as comfortable about the completed job as we do. You seem to enjoy the cakes and tea but I am not so sure how you feel about the doorways and the plastic duck!

Yours, with very best wishes,

Chris + Maggie

Chris Allan and Maggie Rampley.